



saving lives rebuilding lives securing safer futures

## COMMUNICATIONS INFORMATION AND PRESS KIT

### ABOUT INTERACT

Dedicated to ending the cycle of domestic and sexual violence in Wake County, North Carolina, InterAct saves lives, rebuilds lives, and secures safer futures for victims and survivors and their families.

### PROGRAMS

- InterAct operates **THREE** 24/7/365 crisis intervention programs
  - Crisis line advocates available, interpreters available
  - The Solace Center- NC's first and only community-based sexual assault forensic examination center
  - Emergency shelter
- M-F, 9a-5p, dedicated Spanish-speaking advocates
- Rapid Re-Housing (RHH)
- Therapeutic services assessment and referral
- Individual and group counseling
- Court advocacy and domestic violence protective order e-filing
- Personal and Economic Empowerment Program (PEEP)



Facebook



Instagram



LinkedIn



## CHENNELLE MILLER

COMMUNICATIONS MANAGER

### GET IN TOUCH

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- ✉️ [chennellem@interactofwake.org](mailto:chennellem@interactofwake.org)
- 📍 1012 Oberlin Road, Suite 100  
Raleigh, NC 27607

Click or Scan to Instantly Connect To Donate Online:

[www.InterActofWake.org](http://www.InterActofWake.org)

<https://interact.ejoinme.org/give>



## WHAT WE DO

InterAct provides domestic violence and sexual assault services reaching approximately 7,000 Wake County residents annually by *“Saving lives, Rebuilding lives, and Securing Safer Futures.”*

We are the only comprehensive wraparound service provider for victims and survivors of domestic and sexual violence in Wake County. We bring together community partners, 24/7/365 crisis lines, group and individual counseling, case management, court advocacy, therapeutic services, and NC’s first community-based sexual assault forensic examination center, The Solace Center.



## OUR TEAM

InterAct is guided by a 20-member Board of Directors, with Rhonda Raney serving as the Executive Director of InterAct. There are 11 team leaders over the organization, which includes administration and programs.



## HISTORY OF INTERACT

For over 45 years, InterAct has been dedicated to ending the cycle of domestic and sexual violence in Wake County, North Carolina. InterAct is Wake’s only provider of comprehensive services for victims and survivors of domestic and sexual

violence, and we make a life-or-death difference 24/7/365. With a staff of 50+ and many more volunteers, we reach about 10,000 Wake County community members each year— nearly 7,000 of whom are victims of abuse. InterAct saves lives, rebuilds lives, and secures safer futures for victims, survivors, and their families.

# INTERACT CONTACT INFORMATION

## Family Violence Prevention Center, Inc.

Home of InterAct

1012 Oberlin Road, Suite 100

Raleigh, NC 27605

Main Office: 919-828-7501

Fax: 919-828-8304

**Main email:** [info@interactofwake.org](mailto:info@interactofwake.org)

## Office Hours

M-F 9:00am - 5:00pm

## 24-Hour Crisis Lines

919-828-7740

866-291-0855 toll-free

## M-F, 9:00a-5:00p

Hablas Español

844-203-8896

**InterAct is a 501 (c)(3) | EIN: 58-1320613**

## BRANDING

### InterAct Dark Blue:

Hex: #231f73

RGB: 35 31 115

### InterAct Gray:

Hex: #e6e7e8

RGB: 230 231 232

### InterAct Pink:

Hex: #b81a8b

RGB: 184 26 139

### Fonts

Open Sans

Regular/Bold/Italic

### InterAct Teal:

Hex: #01a79d

RGB: 1 167 157

Sans Serif

Regular/Bold/Italic

## INTERACT BY THE NUMBERS

A TOTAL OF

**9,651**

Crisis calls received in 22-23

NEARLY

**7,000**

Clients served in 22-23

A TOTAL OF

**204**

Emergency shelter clients served in 22-23

ABOUT

**3,600**

Survivors received InterAct court-related services in 22-23.

ABOUT

**800**

Crisis calls received each month.

interact

saving lives rebuilding lives securing safer futures

MAIN LOGO



SOLACE CENTER LOGO



SECONDARY LOGO

**CHENNELLE MILLER**

919-799-5849 | [chennellem@interactofwake.org](mailto:chennellem@interactofwake.org)

## ABOUT INTERACT'S PROGRAMS

*All of InterAct's services and programs are provided at no cost.*

**CRISIS HOTLINES:** InterAct has three 24-hour crisis lines that serve as lifelines and as a resource for victims and survivors of domestic and sexual violence who need to take immediate steps toward achieving safety. Anyone may contact the crisis lines to ask any questions related to domestic violence or sexual assault, including friends, families, co-workers, and others. The dedicated **Spanish hotline is available M-F, 9a-5p**. Please note the crisis line can assist with any language.

**EMERGENCY SHELTER:** Within the 24-hour counselor-staffed Emergency Shelter, individuals and families stay up to 90 days and receive support for their basic needs, individual and group counseling, and case management services. Through the many collaborations and programs spear-headed by InterAct, clients have access to job readiness and skill/interest assessments, job counseling, job training, education services, health and wellness education, financial education/counseling, case management, and referrals for services such as housing, transportation, and childcare.

For children staying in our emergency shelter program, InterAct employs specialized children's counselors. The counselors work with them to process their feelings of fear, anger, and confusion and to learn how to identify abuse and stay safe.

**RAPID RE-HOUSING:** InterAct's rapid re-housing program (RRH) offers short-to medium-term rental assistance and other housing services. The aim is to aid survivors of domestic and sexual violence in obtaining long-term permanent housing, increase their self-sufficiency, and help them maintain housing. The resources and services provided by InterAct are tailored to the needs of the survivor and their family. The core components of rapid re-housing include housing identification, rent and move-in assistance, and re-housing case management and services.

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**THERAPEUTIC SERVICES:** Therapeutic services aid victims and survivors of domestic violence and sexual assault. These mental and behavioral health therapeutic services address trauma and related mental health concerns victims may experience. Clients utilize these services to assist in recognizing that they're not alone and to help develop strategies to protect themselves, progress, and heal after traumatic experiences related to domestic and or sexual abuse.

**INDIVIDUAL AND GROUP COUNSELING:** InterAct serves individuals of all ages who have experienced domestic violence or sexual assault. InterAct counselors are specially trained to address the safety needs and concerns of domestic violence and sexual assault survivors. Counselors offer crisis counseling, information, assistance with shelter, emotional support, assistance with Domestic Violence Protective Orders, and referrals to other agencies or resources as needed.

Individual counseling is available Monday through Friday from 9 a.m. to 5 p.m. Groups are offered throughout the year in the evening. Each group session lasts eight weeks. Spanish-speaking counselors are available for both individual and group sessions. Both types of counseling are provided at InterAct, located at 1012 Oberlin Road, Raleigh, NC.

**COURT ADVOCACY AND E-FILING OF PROTECTIVE ORDERS:** InterAct provides e-Court Domestic Violence Protection Order (DVPO) filing, DVPO assistance, criminal and civil court advocacy, and other legal resources. InterAct's Court Services team helps victims/survivors navigate the criminal and civil process. We assist by answering questions about the filing process of a 50B DVPO, commonly known as a "restraining order," as well as a 50C Civil No-Contact Order for Stalking or Nonconsensual Sexual Conduct. Court navigators may be available to assist in court accompaniment for civil and criminal proceedings. InterAct court advocates CANNOT provide legal advice.

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**PERSONAL AND ECONOMIC EMPOWERMENT (PEEP):** Through this program, victims and survivors of domestic violence and sexual assault are empowered to meet their basic and immediate needs, address employment challenges, advance their education and careers, and ultimately build self-sustaining lives. InterAct meets this mission through job counseling, job training, placement services, financial literacy, health education, preventative services, health care counseling services, and financial management and educational services.

**THE LETHALITY ASSESSMENT PROTOCOL (LAP):** Wake County established this program following a recommendation made by the Domestic Violence Fatality Review Team.

LAP is an evidence-based practice developed by Dr. Jacqueline Campbell and the Maryland Network Against Domestic Violence (MNADV).

Current LAP partners include Apex Police Department, Cary Police Department, Fuquay-Varina Police Department, Garner Police Department, Holly Springs Police Department, Morrisville Police Department, Raleigh Police Department, Wake Forest Police Department, Wake County Sheriff's Department, and WakeMed Health and Hospitals.

The program is two-fold: It provides first responders (law enforcement and emergency room personnel) with a validated screening tool to assist them in identifying survivors who are at an increased risk of being seriously injured or killed by their abusers. LAP establishes a protocol for immediately referring high-risk individuals to InterAct for crisis intervention and ongoing services.

The goal of LAP is to prevent serious injuries and homicides related to intimate partner violence through enhanced awareness, communication, coordination, and access to services.

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**SEXUAL ASSAULT SERVICES:** InterAct's sexual assault services and collaborative partnerships ensure that rape and sexual assault survivors can access a comprehensive system of care to address all of their emotional, legal, and medical needs.

InterAct's counselors and case managers provide ongoing advocacy, education, and emotional support to survivors of rape and sexual assault. Our counselors also coordinate legal assistance, mental health and substance abuse counseling, and forensic examination services for those who may need these services. InterAct's effective coordinated care system provides a strong continuum of resources and allows victims to receive support from providers who truly understand the process the victim has undergone.

**THE SOLACE CENTER:** The Solace Center provides comprehensive, expert, compassionate nursing and forensic care, along with advocacy and support services for survivors of rape and sexual assault.

**COMMUNITY ENGAGEMENT:** InterAct offers training, presentations, and tabletop displays to groups in our community, including community organizations, places of employment, faith communities, healthcare providers, service agencies, and more.

Training and presentation topics can range from

- General presentations on InterAct and how to get more involved
- Dynamics of domestic and sexual violence
- Warning signs of abuse
- How to help victims of domestic and sexual violence

All of InterAct's programs engage the audience in the requested subject matter in an age-appropriate way.