



saving lives rebuilding lives securing safer futures

## COMMUNICATIONS INFORMATION AND PRESS KIT

### ABOUT INTERACT

Dedicated to ending the cycle of domestic and sexual violence in Wake County, North Carolina, InterAct saves lives, rebuilds lives, and secures safer futures for victims and survivors and their families.

### PROGRAMS

- InterAct operates **THREE** 24/7/365 crisis intervention programs
  - Crisis line advocates available, interpreters available
  - The Solace Center- NC's first and only community-based sexual assault forensic examination center
  - Emergency shelter
- M-F, 9a-5p, dedicated Spanish-speaking advocates
- Re-Housing Services (RRH)
- Therapeutic services assessment and referral
- Individual and group counseling
- Court advocacy and domestic violence protective order e-filing
- Personal and Economic Empowerment Program (PEEP)



Facebook



Instagram



LinkedIn



## CHENNELLE MILLER

COMMUNICATIONS MANAGER

### GET IN TOUCH

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- ✉️ [chennellem@interactofwake.org](mailto:chennellem@interactofwake.org)
- 📍 1012 Oberlin Road, Suite 100  
Raleigh, NC 27605

Click or Scan to Instantly Connect To Donate Online:

[www.InterActofWake.org](http://www.InterActofWake.org)

<https://interact.ejoinme.org/give>



## WHAT WE DO

InterAct provides domestic violence and sexual assault services reaching approximately 7,000 Wake County residents annually by *"Saving lives, Rebuilding lives, and Securing Safer Futures."*

We are the only comprehensive wraparound service provider for victims and survivors of domestic and sexual violence in Wake County. We bring together community partners, 24/7/365 crisis lines, group and individual counseling, case management, court advocacy, therapeutic services, and NC's first community-based sexual assault forensic examination center, The Solace Center.



## OUR TEAM

InterAct is guided by a 15-member Board of Directors, with Rhonda Raney serving as the Executive Director of InterAct. There are 10 team leaders over the organization, which includes administration and programs.



## HISTORY OF INTERACT

For over 46 years, InterAct has been dedicated to ending the cycle of domestic and sexual violence in Wake County, North Carolina. InterAct is Wake's only provider of comprehensive services for victims and survivors of domestic and sexual

violence, and we make a life-or-death difference 24/7/365. With a staff of 60+ and many more volunteers, we reach about 10,000 Wake County community members each year— nearly 7,000 of whom are victims of abuse. InterAct saves lives, rebuilds lives, and secures safer futures for victims, survivors, and their families.

# INTERACT CONTACT INFORMATION

## Family Violence Prevention Center, Inc.

*Home of InterAct*

1012 Oberlin Road, Suite 100

Raleigh, NC 27605

Main Office: 919-828-7501

Fax: 919-828-8304

**Main email:** [info@interactofwake.org](mailto:info@interactofwake.org)

## Office Hours

M-F 9:00am – 5:00pm

## 24-Hour Crisis Lines

919-828-7740

866-291-0855 toll-free

## M-F, 9:00a–5:00p

Hablas Español

844-203-8896

**InterAct is a 501 (c)(3) | EIN: 58-1320613**

## BRANDING

### InterAct Dark Blue:

Hex: #231f73

RGB: 35 31 115

### InterAct Pink:

Hex: #b81a8b

RGB: 184 26 139

### InterAct Teal:

Hex: #01a79d

RGB: 1 167 157

### InterAct Gray:

Hex: #e6e7e8

RGB: 230 231 232

### Fonts

Open Sans

Regular/Bold/Italic

Sans Serif

Regular/Bold/Italic

**Note: InterAct –  
Capital A**

## INTERACT BY THE NUMBERS

A TOTAL OF

**9,424**

Crisis calls received  
in 23-24

NEARLY

**7,000**

Survivors served in  
23-24

A TOTAL OF

**272**

Emergency shelter  
clients served in 23-24

NEARLY

**1,500**

Survivors received  
InterAct court-related  
services in 23-24

A TOTAL OF

**109**

Solace Center  
Forensic Exams in 23-  
24

interact

saving lives rebuilding lives securing safer futures

MAIN LOGO

Solace  
CENTER  
where survivors come first

SOLACE CENTER LOGO



SECONDARY LOGO

**CHENNELLE MILLER**

919-799-5849 | [chennellem@interactofwake.org](mailto:chennellem@interactofwake.org)

## ABOUT INTERACT'S PROGRAMS

*All of InterAct's services and programs are provided at no cost.*

**CRISIS HOTLINES:** InterAct has three 24-hour crisis lines that serve as lifelines and as a resource for victims and survivors of domestic and sexual violence who need to take immediate steps toward achieving safety. Anyone may contact the crisis lines to ask any questions related to domestic violence or sexual assault, including friends, families, co-workers, and others. The dedicated **Spanish hotline is available M-F, 9a-5p**. Please note the crisis line can assist with any language.

**EMERGENCY SHELTER:** Many survivors arrive at InterAct's shelter with little more than a toothbrush. From day one, they collaborate with a counselor to develop a safety plan and chart a path forward. InterAct's approach works: while nationally, 60% of shelter residents return to their abusers, over 85% of InterAct's residents do not. In our 24-hour, counselor-staffed emergency shelter, individuals and families can stay up to 90 days, receiving essential needs support, individual and group counseling, and case management. Specialized children's counselors also provide tailored support for young residents.

**HOUSING SERVICES:** The Housing Services program is a crucial initiative designed to support survivors of domestic violence, dating violence, sexual assault, and stalking in their journey from homelessness to stable, secure housing. Our program dedicates itself to providing a swift and compassionate response to the immediate needs of these individuals, helping them find and maintain safe and affordable housing. The RRH program embodies a survivor-centered approach, prioritizing the immediate and long-term safety and stability of individuals fleeing violence. By addressing the practical and emotional challenges of securing housing, we aim to foster a supportive environment where survivors can rebuild their lives with dignity and confidence. Our comprehensive services provide immediate relief and equip survivors with the tools and resources to achieve lasting stability and self-sufficiency.

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**THERAPEUTIC SERVICES:** Therapeutic services play a critical role in helping victims and survivors of domestic violence and sexual assault heal. These mental and behavioral health services address the trauma and related challenges they face. Through these services, survivors recognize they are not alone, learn strategies to protect themselves and find the strength to move forward and heal after traumatic experiences.

**INDIVIDUAL AND GROUP COUNSELING:** InterAct serves individuals of all ages who have experienced domestic violence or sexual assault. InterAct counselors are specially trained to address the safety needs and concerns of domestic violence and sexual assault survivors. Counselors offer crisis counseling, information, assistance with shelter, emotional support, assistance with Domestic Violence Protective Orders, and referrals to other agencies or resources as needed.

Individual counseling is available Monday through Friday from 9 a.m. to 5 p.m. Groups are offered throughout the year in the evening. Each group session lasts eight weeks. Spanish-speaking counselors are available for both individual and group sessions. Both types of counseling are provided at InterAct, located at 1012 Oberlin Road, Raleigh, NC.

**COURT ADVOCACY AND E-FILED OF PROTECTIVE ORDERS:** InterAct's court advocacy program is crucial in empowering clients to break free from their abusers. As part of our comprehensive services, the program provides essential guidance and support to navigate the legal system and secure the protections necessary for safety and independence. With a full-time presence in Wake County's domestic violence (criminal and civil) courtrooms, our court advocates offer safety planning, emotional support, and expert guidance throughout the complex legal process. InterAct also partners with Legal Aid of North Carolina to provide legal support at Domestic Violence Protective Order (DVPO) hearings and clinics for other legal concerns. In-person assistance at the courthouses is invaluable for DV victims, ensuring they have the support, knowledge, and resources needed to pursue justice and safety confidently.

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**PERSONAL AND ECONOMIC EMPOWERMENT (PEEP):** The Personal Economic Empowerment Program (PEEP) empowers clients to achieve self-sufficiency through comprehensive, goal-oriented planning. By leveraging wraparound services and community partnerships, PEEP helps clients develop a personalized path toward stability and independence. The program focuses on critical areas such as safety planning, financial and housing support, medical care, transportation, education, employment, and support groups for victims of domestic violence and sexual assault.

**THE LETHALITY ASSESSMENT PROTOCOL (LAP):** Wake County established this program following a recommendation made by the Domestic Violence Fatality Review Team.

LAP is an evidence-based practice developed by Dr. Jacqueline Campbell and the Maryland Network Against Domestic Violence (MNADV).

Current LAP partners include Apex Police Department, Cary Police Department, Fuquay-Varina Police Department, Garner Police Department, Holly Springs Police Department, Morrisville Police Department, Raleigh Police Department, Wake Forest Police Department, Wake County Sheriff's Department, and WakeMed Health and Hospitals.

The program is two-fold: It provides first responders (law enforcement and emergency room personnel) with a validated screening tool to assist them in identifying survivors who are at an increased risk of being seriously injured or killed by their abusers. LAP establishes a protocol for immediately referring high-risk individuals to InterAct for crisis intervention and ongoing services.

The goal is to prevent serious injuries and homicides related to intimate partner violence through enhanced awareness, communication, coordination, and access to services. **In 2023-24, InterAct's LAP Program completed 1,675 screenings.**

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**THE SOLACE CENTER and SEXUAL ASSAULT SERVICES:** The Solace Center delivers expert, compassionate nursing and forensic care, along with advocacy and support services for survivors of rape and sexual assault. Our trauma-informed care is available to all survivors aged 16 and older, regardless of gender identity, sexual orientation, race, nationality, language, or religion.

InterAct's sexual assault services, combined with our collaborative partnerships, ensure that survivors have access to a comprehensive system of care that addresses their emotional, legal, and medical needs. Our counselors and case managers provide ongoing advocacy, education, and emotional support, coordinating legal assistance, mental health and substance abuse counseling, and forensic examination services.

This coordinated care system creates a seamless continuum of support, ensuring survivors receive care from providers who deeply understand their journey. Such a holistic approach is essential for helping survivors heal and regain control of their lives.

**COMMUNITY ENGAGEMENT:** InterAct offers training, presentations, and tabletop displays to groups in our community, including community organizations, places of employment, faith communities, healthcare providers, service agencies, and more.

Training and presentation topics can range from:

- General presentations on InterAct and how to get more involved
- Dynamics of domestic and sexual violence
- Warning signs of abuse
- How to help victims of domestic and sexual violence

All of InterAct's programs engage the audience in the requested subject matter in an age-appropriate way.